



15.07.2025

Quick Guide

Token Unseal Wizard – LRAO: Unsealing of prestaged smartcards (issued through RIO, instructions for end customers)

Status: released

V2.0



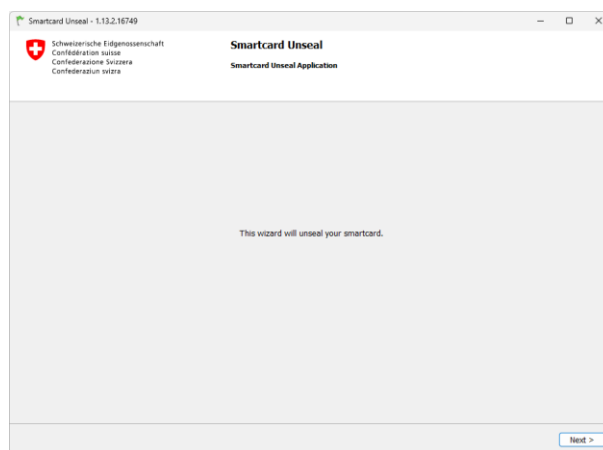
Once the certificate recipients/users have received both their personal prestaged smartcard and the Unseal document in the RIO process, they can unseal their smartcard. To do this, they must go to a workstation, preferably located in the federal network, which has two card readers and at which another person has already logged in.

After starting the Token Unseal Wizard, the smartcard to be unsealed is inserted into the second reader. After entering the eTicket number listed on the unseal document, the wizard searches for the card and certificate data on the central system. The certificate recipients/end users are prompted to enter their personal PIN and revocation phrase (question and answer).

The wizard then uploads the certificates to the smartcard, stores the revocation phrases centrally, and secures the smartcard with your personal PIN of the certificate recipients. The card is now activated and fully functional.

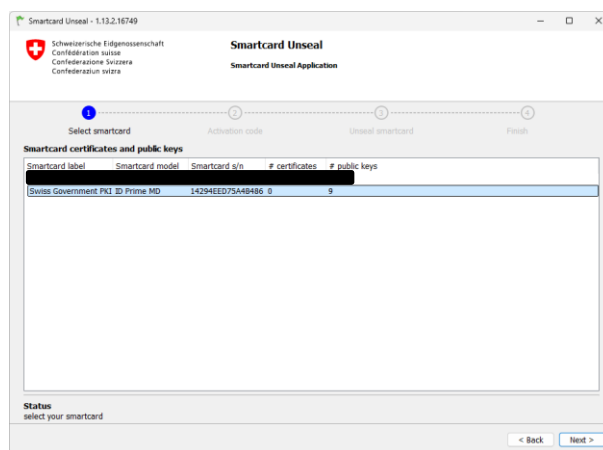
A [tutorial video](#) and [process description](#) can be found on our [PKI homepage](#).

Start the «Token Unseal Wizard» and click «Next».



Insert the smartcard into the card reader. Your smartcard should be recognized automatically.

Continue with «Next».



Serial Number: 31021E14BF4D007A6FDEB282B1ACF09E

Mit Ihrer Unterschrift bestätigen Sie:

- den Erhalt der Smartcard,
- die Korrektheit der darauf abgespeicherten Angaben (insb. Name, Vorname, E-Mail-Adresse),
- ein Exemplar des Dokuments „Rechte und Pflichten der Zertifikatsinhaber der Swiss Government PKI“ erhalten zu haben und dass Sie Ihren Pflichten nachkommen werden.

Ort, Datum

CN

Enke Felix TEST TR8P8CV

E-Mail

felix.test.enke@bit.admin.ch

Unterschrift

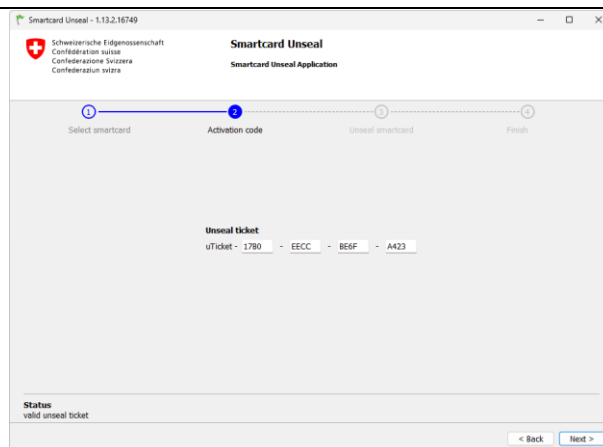
Wenn Ihnen die Smartcard ausgehändigt wird, müssen Sie diese sofort gemäss der beiliegenden Beschreibung mit Hilfe des Aktivierungscodes entsiegeln und mit Ihrem persönlichen, nur Ihnen bekannten neuen PIN versehen.

Der Aktivierungscodes für Ihre persönliche Smartcard lautet:

17B0-EECC-BE6F-A423

Enter the activation code (eTicket number) that you received by registered mail, encrypted email, SMS, or by phone directly into the fields.

Continue with «Next».



You must enter the PIN for the smartcard. [The PIN rules](#) will be displayed.

The revocation phrase must also be entered in the same screen. The information contained in [the revocation phrases](#) should be chosen so that it cannot be derived or easily guessed by third parties, but is familiar enough to you that you can always answer the question without any problems or doubts.

Then continue with «Next».

The screenshot shows the 'Smartcard Unseal' application window. The title bar indicates the version is 1.13.2.16749. The window has a header with the Swiss flag and the text 'Schweizerische Eidgenossenschaft', 'Confédération suisse', 'Confederazione Svizzera', and 'Confederaziun svizra'. Below the header, the title 'Smartcard Unseal' and subtitle 'Smartcard Unseal Application' are displayed. A progress bar at the top shows four steps: 1. Select smartcard, 2. Activation code, 3. Unseal smartcard (current step), and 4. Finish. The main content area is titled 'Smartcard information' and displays 'label: Swiss Government PKI, smartcard s/n: 14294EED75A49486'. Below this, there are fields for 'Smartcard PIN' and 'Confirm PIN', both with green checkmarks indicating successful entry. A 'PIN policy' section lists rules: '- min 6, max 14', '- must include letters with at least one number or only numbers (no simple suite)', '- no characters repeated more than 3 times', '- Not more than 3 different characters repeated', and '- no sequences more than 3 characters long'. A 'Question' section asks 'Where is your birthplace?' with an 'Answer' field containing 'birthplace'. At the bottom, a 'Status' section says 'complete the informations'. Navigation buttons '< Back' and 'Next >' are at the bottom right.

Close the wizard by clicking on the «Finish» button.

The screenshot shows the 'Smartcard Unseal' application window at the 'Finish' step. The progress bar at the top shows four steps: 1. Select smartcard, 2. Activation code, 3. Unseal smartcard, and 4. Finish (current step). The main content area is mostly empty, with a large green checkmark and the text 'Your smartcard is unsealed.' in the center. At the bottom right, there is a 'Finish' button.