



November 2024

Instructions

Returning an old device

Note: To return your old device, you will need the new device's packaging. Please return the device within the next two weeks.

1. Please prepare all IT components that you wish to return.
 - a. Hardware that must be returned:
 - Notebook
 - Mobile power supply unit
 - b. Hardware that can be returned optionally:
 - Mouse and keyboard
 - Adapter
 - Docking station incl. power supply unit



2. Lay out all the packing elements. You will find the locking sections on the side of the divider for your new notebook.



3. Place the IT accessories in the six compartments.



4. Insert the divider.



5. Press the small button on the right-hand side of your old device, remove the SIM card and insert the card into the new device.



6. Now place the old device in the box.



7. Insert the cardboard locking sections according to the size of the notebook so that the notebook cannot move around.



8. Insert the keyboard and clip the cable into the side.



9. Remove the adhesive protection strip and seal the parcel.



10. Stick the return label on the parcel and take it to your nearest post office.

